



SHERATON

San Diego Resort



OCTOBER 24, 2025

Weekly Newsletter



This week's highlights

- 10/25 Parking Notice
- Upcoming Events
 - New Hire Orientation
 - Roundtables
 - Harbor Heroes Celebration
- Harbor Heroes Nominees
- Halloween Costume Contest
- The Strand Seasonal Sale
- Career Opportunities Available



“I've felt that dissatisfaction is the basis of progress. When we become satisfied in business, we become obsolete.”

-J. Willard Marriott

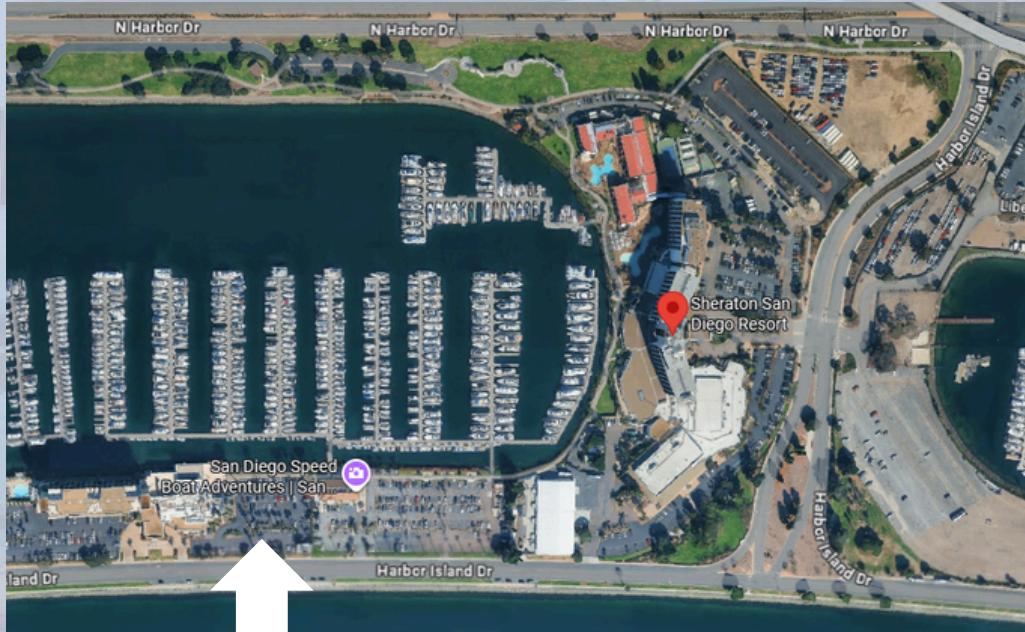
PARKING NOTICE

SATURDAY, OCTOBER 25TH

Due to the high demand for parking on Saturday, October 25TH, we kindly ask that all associates park in the Bay Tower employee lot.

If that lot is full, please proceed to the Port lot for additional parking.

Your support and cooperation are greatly appreciated.





UPCOMING **EVENTS**

ASSOCIATE EVENTS

NEW HIRE ORIENTATION DAY 1

Monday, October 27th
9:00 AM

NEW HIRE ORIENTATION DAY 2

Tuesday, October 28th
9:00 AM

ROUNDTABLE: OVERNIGHT TEAM

Thursday, October 30th
7:00 AM

HARBOR HEROES' CELEBRATION: HALLOWEEN COSTUME CONTEST

Friday, October 31st
2:00 PM

GUEST EVENTS

VALLE HAPPY HOUR & BAJA BITES @ RUMOROSA

4:00PM – 6:00 PM
Daily



TRIVIA @ BREWERY X

7:00PM – 9:00 PM
Wednesday

GATHERINGS BY SHERATON – MEXICAN WINE TASTING @ RUMOROSA

4:00PM – 4:30 PM
Thursday & Friday

WINE DINNER @ RUMOROSA

6:30PM – 8:30 PM
Friday, September 12th



Congratulations TO OUR HARBOR HERO NOMINEES!

HARBOR HEROES OF THE MONTH

SEPTEMBER 2025

HEART OF HOUSE

- Maria Laguna - Housekeeping
- Lizeth Garcia-Jaramillo - Housekeeping
- Alicia Desiderio - Housekeeping
- Ricardo Flores - Engineering
- Phanes Elvius - Stewarding

FRONT OF HOUSE

- Jake Cayelli - Rumorosa
- Alison Vargas - Brewery X
- Diego Mosquera - Front Office
- Danny McCullough - Front Office
- Alejandra Morales - Front Office

Halloween Costume Contest

10/31/25

VOTING WILL TAKE PLACE
AT THE HARBOR HEROES
CELEBRATION EVENT!



PRIZES FOR TOP 3 COSTUMES:

- ✓ 1ST PLACE: \$100
- ✓ 2ND PLACE: \$50
- ✓ 3RD PLACE: \$25

PLEASE SEE HR FOR ANY QUESTIONS



LIVE MUSIC

ONLY AT RUMOROSA

UPCOMING PERFORMERS



Jason Graham

Friday, October 24th
6:00 PM

Total Variety - Pop - Classic Rock



Freddie Walton

Saturday, October 25th
6:00 PM

Soul - Blues - Top 40 - Folk - Pop - Beach Vibe



Hank Easton

Friday, October 31st
6:00 PM

Yacht Rock - Classic Rock - Pop - Blues - Jazz

DAILY ACTIVATIONS



TRAINING

FRIDAY: HIIT
8 AM
MARINA GYM

SATURDAY: CORE TRAINING
8 AM
MARINA GYM

YOGA

DAILY
9 AM
LANAI LAWN



SUP

STAND- UP PADDLE BOARDING
SUNDAY- FRIDAY
11 AM
SD ADVENTURE KIOSK



S'MORES

DAILY
4- 5 PM
FIRE PITS
(PICK UP KITS AT FRONT DESK)





Lunch Menu

OCTOBER 24

Shrimp, Alfredo Sauce, Crispy Chicken, Fettuccine, Broccoli, Potato and Italian Sausage Soup

OCTOBER 25

Salisbury Steak, Baked Potato, Mixed Vegetables, Sweet Rolls

OCTOBER 26

BBQ Pork Chops, Baked Potato, Corn on the Cobb, Minestrone Soup

OCTOBER 27

Chicken Cordon Blue, Mashed Potatoes, Gravy, Green Beans, Cream of Mushroom Soup

OCTOBER 28

Beef Fajitas, Refried Pinto Beans, Arroz Verde, Enchilada Soup, Flour Tortilla

OCTOBER 29

Haitian Stewed Chicken, Black Beans and Rice, Plantains, Corn Chowder

OCTOBER 30

Penne Pasta, Meatballs, Breadsticks, Roasted Carrots, Wild Rice and Vegetable Soup

OCTOBER 31

Roasted Salmon, Rice Pilaf, Cilantro Lemon Butter Sauce, Steamed Broccoli, Cream of Mushroom Soup

HAPPY

birthday

Wishing all of our associates celebrating birthdays this week a very special day and a great year ahead!

Josephine J. Agno

Adrian Rivers

Roberto E. Canongo

Stephanie Gamboa

Evaristo Lopez

Durit G. Duran Mendez

Jordan J. Heiny

Shari Villanueva

Velissaint Blanc

Narciso M. San Roque

Russel A. Tamayo

Melissa M. Valverde

Diego Mosquera

Juan Manuel Davalos II

Room Attendant

Dir. of Loss Prevention

Banquet Set- Up

Banquet Steward

Banquet Set- Up

Banquet Server

Bartender

Banquet Server

Banquet Steward

Engineer II

Cook I

Catering Sales Manager

Front Office Agent

Retail Sales Associate



Heartfelt Shout Outs

Ranked #49/ 259 hotels in San Diego on TripAdvisor. Let's keep pushing forward and continue striving for excellence!

...as we walked into the Sheraton, I was relieved and the calm lobby and wonderful guest service agents, especially **Diego** who handled everything in a friendly and efficient manner... I've never stayed at a Sheraton but will consider it for a next visit because of this experience.

Guest Voice

Great experience, very good service and your staff supporting the Kyndryl event did a very good support. **Adrian and Chad** from Security were helpful for the success of the event. Thanks.

Guest Voice

Staff makes all the difference. Received the utmost excellent service from everyone of the staff I had encounters with.

Guest Voice

Convenient, comfortable, outstanding staff.

Guest Voice

We had a wonderful short stay at the Sheraton San Diego Resort. The hotel upgraded us to a beautiful bay-view suite, and my kids absolutely loved and enjoyed every moment on the property.

Guest Voice

Very nice resort. Great views, excellent food, clean and well- kept facility. Staff very friendly and helpful.

Guest Voice



Intent To Recommend

Great job this week team! While we did not quite reach our ITR goal, your dedication and collaboration were outstanding.

MTD GOAL

62.6

63



THE STRAND

SALE

50% OFF

Shop The Strand's Seasonal Clearance
for up to 50% off select items.



SHERATON

San Diego Resort

EXCITING CAREER OPPORTUNITIES AVAILABLE



Culinary

- Pastry - Cook I
- Banquets - Cook II
- Chef De Partie - Brewery X
- Steward(Dishwasher)
- Stewarding Supervisor (Dishwashing)

Housekeeping

- Room Attendant

Purchasing

- Shipping & Receiving Supervisor

Security

- Overnight Security Supervisor

Front Office

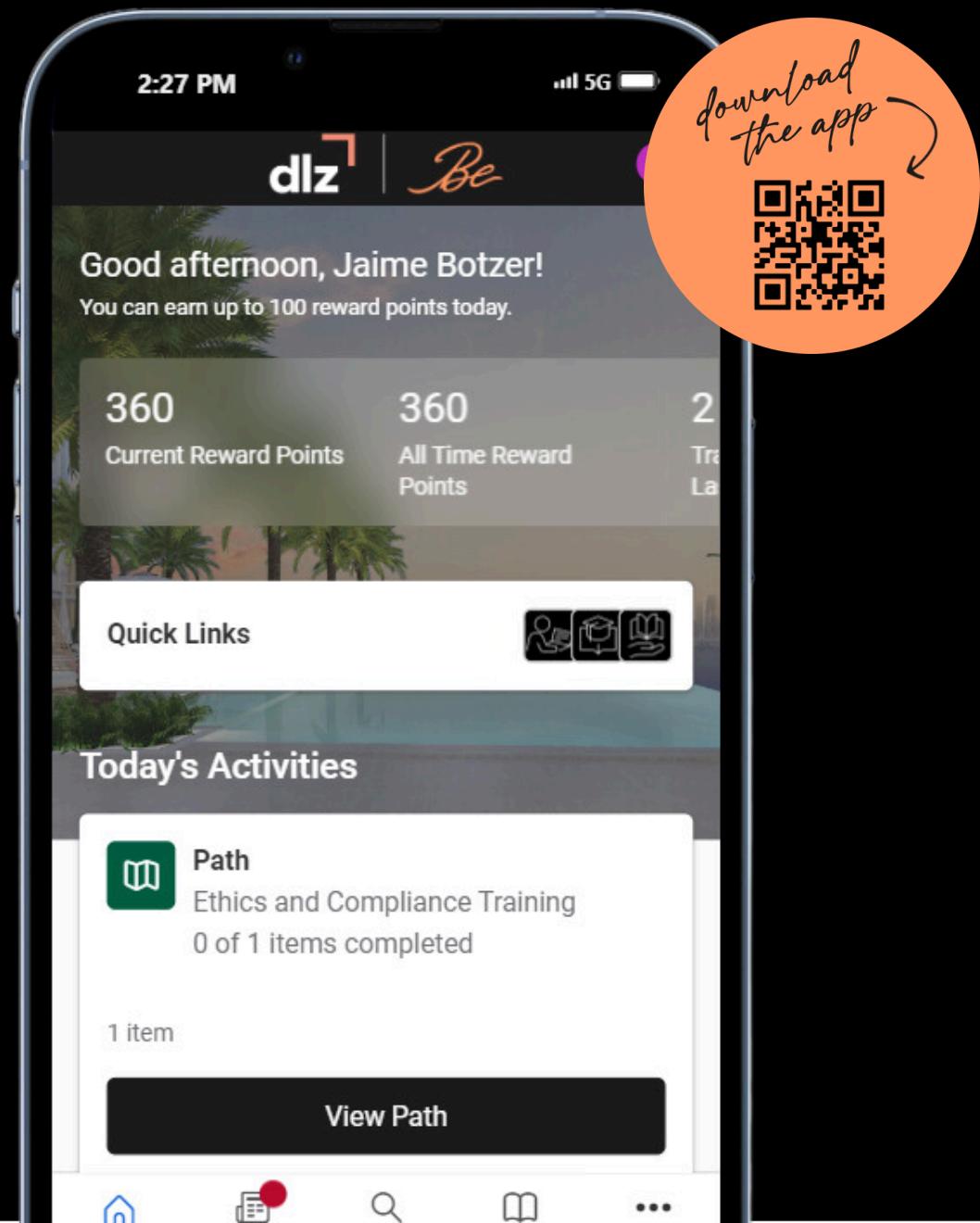
- Shuttle Driver * **\$1,000 Sign - On Bonus***
- Front Office Supervisor
- Night Audit
- Rooms Controller

APPLY TODAY!



DOWNLOAD THE NEW DLZ APP

Help us reach our 100% participation goal by logging in today.

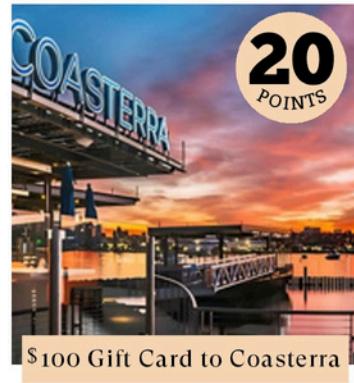


You are the **KEY** to our Success



Earn rewards for your outstanding guest service and *name recognition!* As you earn kudos from guests and department leaders, you'll receive **recognition coins**. Collect coins and redeem your points for rewards.

1 Recognition Coin = 1 Point



Visit Human Resources to redeem your coins for rewards!

Thank you for embodying the 4 Keys to Create Guests for Life!

